



Canadian Food
Inspection Agency

Agence canadienne
d'inspection des aliments



A new approach to service: My CFIA

RDIMS# 9744352



Why the need for change?

- Technology and globalization mean:
 - Rapidly changing risks
 - New opportunities for Canadian industry
 - Consumer and stakeholder expectations of the CFIA are changing

Why are we modernizing?

- Our modernization agenda is based on the following principles:
 - Modern Regulatory Toolkit
 - Integrated Risk Intelligence
 - Consistent and Efficient Inspection
 - Digital-First Tools and Services
- The work being done on the Electronic Service Delivery Platform (ESDP) will provide the CFIA with the foundation it needs to move towards a modernized CFIA.

What is *My CFIA*?

- *My CFIA* is a new digital platform that provides industry with a secure, innovative suite of online services, conveniently accessible 24 hours a day / 7 days a week.
- The service portal provides external CFIA stakeholders with electronic access to a growing list of service requests, including information services, licences, permits, registrations and export certificates.
- This platform will also allow inspectors to electronically capture and report inspection findings for internal purposes (such as data analysis, trend tracking, etc.).

About *My CFIA*

When did it start?

- *My CFIA* is being rolled out in four releases – we began gradually on-boarding services on January 9, 2017 with Release 1, and have subsequently launched Release 2 as of July 10, 2017.

When will it finish?

- Additional services will be available in subsequent releases in Summer and Fall of 2017.
- The platform will continue to expand to offer additional automated services for years to come.

About *My CFIA*

How does it work?

- Clients can go to the *My CFIA* web page on the Agency's external site <http://inspection.gc.ca> and enrol for a *My CFIA* account.
- Once they have an account, industry stakeholders have access to services that will be phased in as per the roll-out plan available under “who should enroll” on the *My CFIA* page <http://inspection.gc.ca/MyCFIA>
- Self-help learning tools are available to stakeholders in advance of each *My CFIA* release.
- As we gradually move our services online, traditional channels will still continue to be available during the transition.

The Release Plan

- Release 1 – Jan 9, 2017
 - All industry can enrol using *My CFIA*
 - Dairy processors can request their establishment registration permission
- Release 2 – Summer 2017
 - Some permissions that the Centre of Administration currently issue will be available through *My CFIA*
 - Specific export certificates will be automated
- Release 3 – Beginning Fall 2017
 - Inspections can be triggered and conducted in the ESDP.
 - The inspector application will be available on rugged tablets
 - Additional export certificates will be automated through *My CFIA*
- Release 4 – Beginning Fall 2017
 - Additional export certificates will be made automated
 - All requests for export certificates can be made through a generic application in *My CFIA*
 - Government-to-Government electronic transmission, where negotiated

Additional details can be found in Annex A

Export Details

Export Functionality

- Exporters will be able to apply for certificates online, monitor and track the progress of their applications online
- Inspections will be triggered, assigned, scheduled, completed and results uploaded into the case
- G2G capabilities will be built in anticipation of successful negotiations.

What does this mean?

- Exporters can apply for export certificates and monitor their applications online
- Export Certificates will be issued one of three ways: ink signature, digital signature image, or electronic file transmission (G2G).
- Export inspections will trigger a fully automated case, complete with a tailored package containing all relevant information to deliver the inspection (importing and domestic country requirements, inspection objectives, activities, and guidance).

US-Canada Engagement

- **Release 2, Summer 2017:** Live Bovine and Equine Export Certificates to US will be the first CFIA Animal Health commodity certificates with digital signature image negotiated with USDA-APHIS to be issued through ESDP.
- **Release 3, Fall 2017:** With the use of the **CFIA ‘Certificate Viewer’** web portal, USDA border officers will be able to view & authenticate the Live Bovine and Equine Export Certificates with digital signature image online

CFIA Web Portal for Live Animal Exports to US

CFIA website

Canadian Food Inspection
Agency



Home > Search for a Canadian Export Certificate

Search for a Canadian Export Certificate

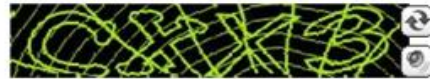
The Electronic Exchange of Export Certificates viewer is a tool that is used to authenticate C please enter all the fields below and then click the 'View Certificate' button.

The content of this page and the resulting PDF do not meet Government of Canada accessill

Certificate Reference Number **(required)** :

First Official Eartag **(required)** :

Security Check **(required)** :



Please retype the characters from the picture:

View Certificate

Clear

Enter required info in these fields

USDA APHIS Webpage – VEHCS Certificate Viewer for reciprocal Live Animal US Imports

Enter:

- A. Certificate Number
- B. Date Issued
- C. Complete a 'security check'

USDA United States Department of Agriculture
Animal and Plant Health Inspection Service

Veterinary Export Health Certification System (VEHCS)


Search for a Certificate Need Help ?

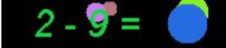
The VEHCS certificate viewer is a tool that is used to authenticate United States Federal export certificates. To view a certificate, please enter all the fields below and then click the 'View Certificate' button.

Help is available by clicking [Need Help?](#) located toward the top right corner of any page or by hovering the mouse pointer over a tooltip ↓.

***All the fields must be complete in order to view a certificate.**

*** Certificate Number:** ↓

*** Date Issued:** ↓ 
mm/dd/yyyy

*** Security Check:** 

Enter the text below:

[USDA](#) | [APHIS](#) | [Veterinary Services](#) | [Export Information](#) | [Help/Contact Us](#)

Import Modernization

- We recognize the importance of working to modernize our import processes.
- The CFIA has committed to develop high level business requirements and undertake IM/IT architectural assessment.
- We will ensure alignment with My CFIA/ESDP future vision.

Need more information?

Where can I get more information?

- *My CFIA* web page, linked from the CFIA's main website, includes:
 - frequently asked questions;
 - how-to guides;
 - a client satisfaction survey; and
 - further detailed information.

Annex A: Release plan details

Release 1 Complete

Permissions: All available as per below:

- Application for Registration of an Establishment (Dairy)

Release 2 Launch – Summer 2017

Permissions: All available as per below:

- Application for Registration of Fish Processing Establishments
- Application for a Fish Import Licence
- Application for Registration of an Establishment for Fresh Fruits and Vegetables
- Application for Registration of an Establishment (all)
- Descriptive Profile of Applicant Establishment for Processed Products, Maple and Honey
- Application for License to Operate a Registered Establishment under the Meat Inspection Act and Regulations
- Supplement to Application for Registration of an Establishment or for License to Operate a Registered Establishment under the Meat Inspection Act and Regulations
- Application for Registration of an Establishment under the Meat Inspection Act and Regulations
- Application for a Cheese Import License
- Application for Permit to Import Plants and other things under the *Plant Protection Act*
- Application for Registration under the Canadian Heat Treated Wood Products Certification Program (HT Program)
- Application for Permit to Import
- Application for Permit to Receive, Remove from any Premise, Use, Transport, Treat, Store, Sell, Distribute, Confine or Destroy Specified Risk Material (SRM) under the Health of Animals Act
- Application for Permit to Import Aquatic Animals and/or their Offal
- National Aquatic Animal Health Program – Domestic Movement Permit Application to move Finfish and/or things within Canada
- National Aquatic Animal Health Program – Domestic Movement Permit Application for Closed Facilities within Canada Receiving Aquatic Animals and/or things from Infected, Buffer or Provisionally Free Areas
- Application for Recognition as a Compartment Under the Domestic Movement Control Program
- National Aquatic Animal Health Program – Domestic Movement Permit Application to Move Mollusks and/or Things within Canada

Annex A: Release plan details

Release 2 continued

Export certificates

- Available: Table Stock Potatoes Canadian Partners in Quality (C-PIQ) Certificate to the United States and Puerto Rico
- Available: Fish and Seafood for Human Consumption Certificate of Origin and Hygiene to: Bahamas, Congo, Costa Rica, Cuba, Ecuador, Haiti, Hong Kong, Indonesia, Japan, Macao, Malaysia, New Zealand, Nigeria, Philippines, Singapore, South Korea, Sri Lanka, Thailand, Trinidad and Tobago and Venezuela
- Coming soon: Dairy Standard Certificate to: Afghanistan, Aruba, Bahamas, Barbados, Belize, Bangladesh, Bermuda, Bolivia, Colombia, Costa Rica, Côte d'Ivoire, Cuba, Curaçao, Dominican Republic, Ecuador, El Salvador, Gabon, Georgia, Guatemala, Haiti, Honduras, Hong Kong, India, Indonesia, Japan, Jordan, Kuwait, Lebanon, Libya, Malaysia, Mauritius, Myanmar, Nicaragua, Nigeria, Netherlands Antilles, Pakistan, Papua New Guinea, Philippines, Qatar, Saint Vincents and the Grenadines, Saudi Arabia, Senegal, Singapore, Sri Lanka, St Lucia, Sudan, Suriname, Tanzania, Taiwan, Thailand, Trinidad & Tobago, Turkmenistan, United Arab Emirates, Venezuela, Vietnam
- Coming soon: Meat and Poultry Products Certificates and Annexes to the United States
- Coming soon: Live Equine Certificate (Horses, Mules, Asses and Hinnies) exports to the United States
- Coming soon: Live Bovine Certificate (Cattle and Bison) to the United States

Release 3 Launch - Fall 2017

Export certificates

- Dairy Certificates to the European Union
- Meat and Meat Products Certificates and Annexes to: Australia, China, Hong Kong, Japan, Korea, Mexico, Philippines, and Taiwan
- Table Stock Potatoes Fresh Fruits and Vegetables Shipping Point Certificate to the United States
- Fish and Seafood Certificates to: Brazil, China, Chile, Columbia, Congo, Cuba, Dominican Republic, Georgia, Indonesia, Israel, Jamaica, Kazakhstan, Kosovo, Kuwait, Malaysia, Mexico, Moldova, Morocco, New Zealand, Saudi Arabia, South Korea, Taiwan, Tunisia, Ukraine, United Arab Emirates, and Vietnam.
- Fresh Fruits and Vegetables (Shipping Point) Certificate to the United States and Puerto Rico
- Processed Products Certificate Export Certificate (destination country exclusions may apply)
- Live Swine Animals Certificate to the United States and European Union
- Live Avian Animals Certificate to the United States
- Aquatics Certificates to: Brazil, Chile, China, Colombia, Indonesia, Israel, Malaysia, Mexico, New Zealand, South Korea, Ukraine and Vietnam
- Forestry Products Certificate to: China, Taiwan
- Seed Potatoes Certificate to the United States

Annex A: Release plan details

Release 4

Launch -
Fall 2017

Export certificates

- Meat and Meat Products Certificates to: European Union and St. Pierre and Miquelon
- Fish and Seafood Certificates to: Croatia, European Union, Iceland, Macedonia, Norway, St. Pierre and Miquelon, Serbia, Switzerland, and the United Kingdom
- Processed Egg Certificate
- Shell Egg Certificate
- Manufacturers Declaration Certificate
- Live Equine Certificate to the European Union
- Aquatics Certificate to the European Union
- Bovine Semen Certificate to the European Union
- Animal By-Products Certificate to: European Union, United States
- Hatching Eggs Certificate to the European Union
- Pets Certificate to the European Union
- Grains and Oilseeds Certificate to: Brazil, Chile, China, Colombia, India, Japan, South Korea, Mexico, Peru, United Arab Emirates, United States
- Horticulture Certificate to the United States